

PLATFORM/STATION EMERGENCY INSTRUCTIONS



Please remain calm, listen to and follow instructions provided by MBTA employees.
Take a moment to familiarize yourself with all station exits.



If you see smoke or suspect a fire, please notify a uniformed MBTA employee.
If you see or hear a fire alarm, please remain calm and proceed to the nearest exit.



If a passenger is in distress, please notify a uniformed MBTA employee.
If you are medically qualified and able to assist, please identify yourself to a uniformed MBTA employee, station official, or police officer.



Notify a uniformed MBTA employee or the MBTA Police of any unattended packages or suspicious activity in stations, platforms and parking facilities. Please do not move unattended packages.

MBTA Police can be reached at 617-222-1212.



Take a moment to familiarize yourself with all exits.
If there is a need to evacuate, we ask that you please use the stairs.
Please remember to assist disabled or elderly passengers.



safety is knowing